

COBA



Since 1946

1224 Alton Darby Creek Rd.
Columbus, Ohio 43228-9792
(614) 878-5333
Fax: 614-870-2622

To all COBA Member-Owner-Customers,

Your health & safety along with our employees is our primary focus.

We thank you for your continued patronage of your cooperative. We value the trust you have placed in working with this cooperative, and we will do all we can to maintain that trust amid the COVID-19 (Coronavirus) situation.

Focusing on Member-Owner-Customer and Employee Safety

The health and safety of our customers and employees is of utmost importance, and therefore, we are doing our part to help contain the spread of the virus. We will continue to seek guidance from the Ohio Department of Health <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/> and the Center For Disease Control (CDC) <https://www.cdc.gov/coronavirus/2019-ncov/index.html> during this time. You and COBA are part of the food service industry and, as such, the government understands our need to continue conducting business.

District Sales Managers (DSM), Regional Sales Managers (RSM), Reproductive Services Client managers (RSCM), Dairy Program Specialists (SMS) are continuing to conduct farm visits to deliver semen and products and breed cows, and we must take precautions to keep employees safe as well as your families and teams. Our office remains open at this time. Actions we must all adhere to include:

- If you are sick stay home and follow self-isolation until fully recovered.
 - Please communicate with COBA personnel if isolation is in effect for your farm or facility.
- Don't linger in common areas on farms.
 - Minimize face-to-face interactions, use phones and email to conduct business communication.
- Practice good hygiene with regular hand washing, cover your mouth/nose if you cough/sneeze.
- No high-touch interactions like handshakes, and maintain safe distances during conversation (6 feet).
- To further prevent disease transmission, any non-essential meetings are canceled or postponed.

Drop-off Delivery Options

To limit face-to-face communication and thereby help prevent disease transmission, feel free to communicate with COBA regarding semen and product needs prior to their visit and what your preferred approach is to this. Options include leaving supplies at a specified location on your farm or setting your semen tank at a specified location outside to be filled.

Product orders can also be placed by contacting the office at 614-878-5333.

Office Facility

The safety of our employees and our families must be our number one concern as we work through COVID-19. With that in mind and given the federal and state mandates, we need to limit visitation to our

Since 1946 and a founding member of Select Sires in 1965

facilities. We recognize that some interaction will be necessary as you continue to need product and services. Remember to wash your hands with soap and water regularly, use hand sanitizer where available, and limit direct contact as much as you can.

Together and in Cooperation

Thank you for being loyal COBA member-owner-customers. Together, we will navigate this situation and keep each other safe. As this is a fluid virus situation, please remember these conditions could change at any moment. This is a serious issue; however, it is not a time to panic. We will work through this together and with everyone's assistance we will keep our business running safely. Any questions please give us a call at 614-878-5333.

Regards,

A handwritten signature in blue ink that reads "Duane D. Logan". The signature is written in a cursive, flowing style.

Duane D. Logan
General Manager
COBA/Select Sires